





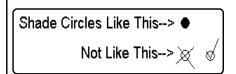
CONFIDENTIAL TS 2-05

STATISTICS ACT CHAPTER 19:02

## GOVERNMENT OF THE REPUBLIC OF TRINIDAD AND TOBAGO CENTRAL STATISTICAL OFFICE

## MINISTRY OF PLANNING & DEVELOPMENT

**SURVEY OF DEPARTING VISITORS** 



BON VOYAGE! We hope you enjoyed your stay. As you prepare to depart, kindly answer a few questions for our Survey of Departing Visitors. The information will be very useful in improving the quality of Trinidad and Tobago's Tourism. The Survey is being conducted under the authority of the Statistics Act Chapter 19:02 of the Revised Laws of Trinidad and Tobago. You are not required to give your name.

## QUESTIONNAIRE IDENTIFICATION

|          |             | Island               | Year         | Month        | S        | Serial No.     |
|----------|-------------|----------------------|--------------|--------------|----------|----------------|
|          |             |                      |              |              |          |                |
| <u>S</u> | Section 1   |                      |              |              |          |                |
| 1.       | At which    | Port did you         | enter Trini  | dad and Toba | ıgo?     |                |
|          | O1 Piar     | co O 2 Cro           | wn Point     | O 3 Other    | Co       | untry Code     |
| 2.       | What is y   | your Country         | of Birth?    | •••••        |          |                |
| 3.       | What is y   | your Country         | of Normal Re | esidence?    | •••••    | Country Code   |
| 4.       | What is t   | the <u>Main</u> Reas | on for your  | Visit?       |          |                |
|          | ○1 Vacatio  | on                   | (            | O4 Study     | O 7 Pers | sonal/Business |
|          | O 2 Friends | :/Relatives          | (            | )5 Medical   | O 8 Othe | er (Specify)   |
|          | O 3 Busines | s Meeting/Co         | nference (   | )6 Carnival  | O 9 Not  | Stated         |



| Sec | tion 1 - Continued                      |                     |                                   |
|-----|---|---------------------|-----------------------------------|
| 5a. | Did you visit Trini                     | dad on this trip?   | O 1 Yes O 2 No                    |
| 5b. | If Yes, which visit (Indicate visit no. |                     |                                   |
| 5c. | If No, Have you eve                     | er visited Trinidad | 1? O 1 Yes O 2 No                 |
|     | If yes, how many t                      | imes?               |                                   |
| 6a. | Did you visit Tobago                    | o on this trip?     | Ol Yes Ol No                      |
| 6b. | If Yes, which visit (Indicate visit no. |                     |                                   |
| 6c. | If No, Have you ever                    | visited Tobago?     | O 1 Yes O 2 No                    |
|     | If yes, how many ti                     | mes?                |                                   |
| 7.  | Sex ()1 Mal                             | e ()2 Fema          | ale                               |
| 8.  | To which Age Group                      | do you, (respondent | t)belong?                         |
|     | O 1 15-24                               | O 2 25-34           | O 3 35-54                         |
|     | O 4 55-64                               | O 5 65 and over     | O 9 Not Stated                    |
| 9.  | What was the <u>main</u>                | source of informat  | ion in the planning of this trip? |
|     | O1 Recommendat                          | ions of Friends/Re  | latives                           |
|     | O 2 Advertiseme                         | ents, Brochures, Fi | lms                               |
|     | O 3 Business Re                         | quirements          |                                   |
|     | O 4 Tour Operat                         | or/Travel Agent     |                                   |
|     | O 5 Internet/Ow                         | m Research          |                                   |
|     | O 6 Tourist Inf                         | formation Office    |                                   |
|     | O 7 Other (Spec                         | ify)                |                                   |
|     | O 9 Not Stated                          |                     |                                   |
|     |   |                     |                                   |



| Section | 1 | - | Continued |
|---------|---|---|-----------|

10. How important was each of the following factors in your decision to visit Trinidad and Tobago? (SHADE 1 = Important, 2 = Unimportant in the bubble provided)

| 1 Important 2 Not Important 9 Not Applical | 1 | Important | 2 Not | Important | 9 | Not | Applicab: |
|--|---|-----------|-------|-----------|---|-----|-----------|
|--|---|-----------|-------|-----------|---|-----|-----------|

| O1 Yes | O 2 No               | O 9 N A   |
|--------|----------------------|---|
| O1 Yes | O 2 No               | O 9 N A   |
| O1 Yes | O 2 No               | O 9 N A   |
| O1 Yes | O 2 No               | O 9 N A   |
| O1 Yes | O 2 No               | O 9 N A   |
| O1 Yes | O 2 No               | O 9 N A   |
|        | O1 Yes O1 Yes O1 Yes | O1 Yes O2 No O1 Yes O2 No O1 Yes O2 No O1 Yes O2 No |

| 11. How lar in advance did you decide to visit Trinidad and Tol | 11. | ar in advance did you decide to vis | isit Trinidad and Toba |
|---|-----|-------------------------------------|------------------------|
|---|-----|-------------------------------------|------------------------|

| 01 | under | 2 | weeks |
|----|-------|---|-------|
|----|-------|---|-------|

O 4 Over 3 months

O 2 2-4 weeks

O 9 Not Stated

O 3 1-3 months

12. Did you travel on a Pre-paid package?

O1 Yes

O 2 No

If Yes, Please indicate items included in the Package Tour.

Ol Airfare

O 5 Local Transport

O 2 Meals

O 6 Taxes

O 3 Accommodation

O 7 Other

O 4 Sightseeing Tours

13. Cost of Package Tours: \$TT



SECTION 2 - EXPENDITURE ON ACCOMMODATION AND MEALS TRINIDAD 14a. Meals in/out of Number of Accommodation Accommodation Accommodation \$TT Nights with Meals \$TT without Meals \$TT Hotel Guest House/Bed & Breakfast/Apt. Private Home/ Other Acc. 14b. State the NAME of your accommodation. (Please write in Block Letters) Hotel Guest House/Bed & Breakfast/Apt. Private Home/ Other Acc. 14c. State the LOCATION of your accommodation. (Please write in Block Letters) Hotel Guest House/Bed & Breakfast/Apt. Private Home/ Other Acc. TOBAGO 15a. Number of Accommodation Accommodation Meals in/out of with Meals \$TT without Meals \$TT Nights Accommodation \$TT Hotel Guest House/Bed & Breakfast/Apt. Private Home/ Other Acc.



| L  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
|--|--------|------|-------|-------------|------|------|------|----------|------|----|----|-----|-------------|-----|-----|--|
| SECTION 2 - EXPENDITURE ON ACCOMMODATION AND MEALS- Continued              |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| TOBAGO (Cont'd)  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 15b. State the NAME of your accommodation.(Please write in Block Letters.) |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Hotel  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Guest House/Bed<br>& Breakfast/Apt.  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Private Home/<br>Other Acc.  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
|  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 15c. State the LOCATION of   | f your | acc  | commo | dati        | on.  | (Ple | ease | e wr     | rite | in | Bl | ock | Let         | ter | s.) |  |
| Hotel  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Guest House/Bed<br>& Breakfast/Apt.  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Private Home/<br>Other Acc.  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
|  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| Se   | ection | 3 -  | Othe  | er E        | крег | ndit | ure  | <u> </u> |      |    |    |     |             |     |     |  |
| W  |        | -e . |       |             |      |      |      | - n      |      |    |    |     |             |     |     |  |
| How much did you spend on  | eacn   | or t | ne ro | OTTO        | wing | j lt | ems  | 3?       |      |    |    |     |             |     |     |  |
| 16. Entertainment  |        |      |       | nida<br>STT | d    |      |      |          |      |    |    |     | bago<br>STT | >   |     |  |
| TOT  | 'AL    |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 1.Fetes and Parties  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 2.Calypso Shows, Theatres  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 3.Sports   |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 4.Carnival Costumes  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |
| 5.Other Entertainment  |        |      |       |             |      |      |      |          |      |    |    |     |             |     |     |  |



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|-------|--------------|-----------------------|---------------|-------------|
| SECTI | ON 3 - OTHER | EXPENDITURE - Con     | ntinued       |             |
| 17.   | Inter-Island | i.                    | Trinidad \$TT | Tobago \$TT |
|       | Transport    | Total                 |               |             |
|       |              | 1. Air-bridge         |               |             |
|       |              | 2. Inter-Island Ferry |               |             |
| 18.   | Land Transpo | ort                   | Trinidad \$TT | Tobago \$TT |
|       |              | Total                 |               |             |
|       | 1            | . Car Rentals         |               |             |

|     | Transport Total  |               |             |
|-----|--|---------------|-------------|
|     | 1. Air-bridge  |               |             |
|     | 2. Inter-Island<br>Ferry   |               |             |
| 18. | Land Transport   | Trinidad \$TT | Tobago \$TT |
|     | Total  |               |             |
|     | 1. Car Rentals   |               |             |
|     | 2. Taxis   |               |             |
|     | 3. Gas   |               |             |
| 19. | Tours and Sightseeing  | Trinidad \$TT | Tobago \$TT |
| 20. | Food Supplies  | Trinidad \$TT | Tobago \$TT |
| 21. | Shopping(local handicraft/<br>souvenirs, duty-free shopping<br>film processing,records/CDs,<br>personal care products) | Trinidad \$TT | Tobago \$TT |
| 22. | Medical Goods/Services   | Trinidad \$TT | Tobago \$TT |

|     | Ferry   |               |             |
|-----|---|---------------|-------------|
| 18. | Land Transport<br>Total   | Trinidad \$TT | Tobago \$TT |
|     | 1. Car Rentals  |               |             |
|     | 2. Taxis  |               |             |
|     | 3. Gas  |               |             |
| 19. | Tours and Sightseeing   | Trinidad \$TT | Tobago \$TT |
| 20. | Food Supplies   | Trinidad \$TT | Tobago \$TT |
| 21. | Shopping(local handicraft/<br>souvenirs, duty-free shopping,<br>film processing,records/CDs,<br>personal care products)   | Trinidad \$TT | Tobago \$TT |
| 22. | Medical Goods/Services  | Trinidad \$TT | Tobago \$TT |
| 23. | Other Expenditure<br>(Financial Contributions to<br>family/friends, furniture,<br>appliances, vehicles, purchase<br>of land/house, home<br>repairs, rates & taxes, etc) | Trinidad \$TT | Tobago \$TT |
|     |   | 6             |             |



| SECTION 4 - PRODUCT QUALITY  |                                   |                                  |            |           |             |          |                               |             |
|--|-----------------------------------|----------------------------------|------------|-----------|-------------|----------|-------------------------------|-------------|
| 24.  | With whom                         | did you tra                      | vel?       |           |             |          |                               |             |
|  | O1 Alone                          |                                  |            |           |             |          |                               |             |
|  | O 2 Spouse/Partner/Companion only |                                  |            |           |             |          |                               |             |
|  | O 3 Family                        | ·                                |            |           |             |          |                               |             |
|  | O 4 Group/                        | Friends                          |            |           |             |          |                               |             |
|  | O 5 Other                         | (Specify)                        |            |           |             |          |                               |             |
| 25.  | State <u>numb</u>                 | er of person                     | ns in your | travel p  | party.      |          |                               |             |
|  | Age and se                        | x of person                      | s in trave | l party e | exclud      | ing      | respondent                    |             |
| •  | Age Group                         | Under 2<br>2 Yrs. 1              |            | 15 to 24  | 25 to<br>34 | 35<br>54 |                               | ot<br>tated |
|  | Female                            |                                  |            |           |             |          |                               |             |
|  | Male                              |                                  |            |           |             |          |                               |             |
|  |                                   | 1                                | <b>!</b>   | +         |             | +        |                               | <del></del> |
| 26.  |                                   | ber of perso<br>penditure re     |            |           | elf c       | overe    | d                             |             |
|  |                                   | ater than numl<br>on at the back |            |           | se prov     | ide c    | omment in the remarks         |             |
| section of the pack of the questionalie.                                   |                                   |                                  |            |           |             |          |                               |             |
| 27. In which of the following activities did you engage during your visit? |                                   |                                  |            |           |             |          |                               |             |
|  | O1 Sho                            | opping                           |            |           |             | 07       | Fishing/Game Fishing          | ٢           |
|  | _                                 | rties/Conce                      |            |           |             | 0 8      |                               |             |
|  |                                   | urs & Sights                     |            |           |             |          | Attending Sporting E          |             |
|  |                                   | king/Eco Act<br>etings/Busi      |            | acure     |             |          | Visit To Beach/Water Gambling | TLOUE       |
|  |                                   | ter Sports(1                     |            | diving et |             |          | Other                         |             |
|  |                                   | -                                | -          | _         |             |          |                               |             |



## SECTION 4 - PRODUCT QUALITY (Continued)

28. How would you rate the following?(Please shade 1 = Excellent,2 = Good and 3 = Poor in the appropriate bubble.)

| Access:  | Excellent<br>1 | Good<br>2 | Poor<br>3 |
|--|----------------|-----------|-----------|
| 1. Flight Arrangements/<br>Connections to T&T                              | 01             | O 2       | O 3       |
| 2. Immigration   | 01             | O 2       | O 3       |
| 3. Customs   | 01             | O 2       | O 3       |
| Quality:   |                |           |           |
| <pre>4.Facilities-(Accommodation,   Restaurants, Beach   Facilities)</pre> | 01             | O 2       | O 3       |
| 5.Public Utilities(Electricity, Water, Telephone)                          | 01             | O 2       | O 3       |
| 6.Environment/Cleanliness  | 01             | O 2       | O 3       |
| 7.Hospitality/Friendliness   | 01             | O 2       | O 3       |
| 8.Driving Habits   | 01             | O 2       | O 3       |
| 9.Carnival Activities  | 01             | O 2       | O 3       |
| 10.Overall value for your money  | 01             | O 2       | O 3       |
| 11.Roads and Signage   | 01             | O 2       | O 3       |
| 12.Tours and Sightseeing   | 01             | O 2       | O 3       |



| SEC  | TION 4 - PROD | OUCT QUALITY (Continue | ed)                     |                            |  |
|------|---------------|------------------------|-------------------------|----------------------------|--|
| 29a. | Did you feel  | safe in Trinidad?      | O1 Yes                  | O 2 No                     |  |
| 29b. | Did you feel  | safe in Tobago?        | Ol Yes                  | O 2 No                     |  |
| 30a. | Were you har  | rassed in any way dur  | ing your stay           | in Trinidad?               |  |
|      | O1 Yes        | O 2 No                 |                         |                            |  |
| 30b. | Were you har  | cassed in any way dur  | ing your stay           | in Tobago?                 |  |
|      | O1 Yes        | O 2 No                 |                         |                            |  |
| 31.  | In what ways  | were you harassed?(    | Shade 1 or 2 i          | n the appropriate bubble.) |  |
|      | Trinidad      |                        | Harrassed<br>a lot<br>1 | Harrassed<br>a little<br>2 |  |
|      |               | 1. Sexual Advances     | 01                      | O 2                        |  |
|      |               | 2. Drug Peddlers       | 01                      | O 2                        |  |
|      |               | 3. Pushy Vendors       | 01                      | O 2                        |  |
|      |               | 4. Vagrants            | 01                      | O 2                        |  |
|      |               | 5. Other Specify       | 01                      | O 2                        |  |
|      | Tobago        |                        | Harrassed<br>a lot<br>1 | Harrassed<br>a little<br>2 |  |
|      |               | 1. Sexual Advances     | 01                      | O 2                        |  |
|      |               | 2. Drug Peddlers       | 01                      | O 2                        |  |
|      |               | 3. Pushy Vendors       | O 1                     | O 2                        |  |
|      |               | 4. Vagrants            | 01                      | O 2                        |  |
|      |               | 5. Other               | 01                      | O 2                        |  |

(Specify.....



| 32. | Would you return or re | ecommend Trinidad ( | to friends/relatives?               |               |
|-----|------------------------|---------------------|-------------------------------------|---------------|
|     | O1 Definitely          | O 2 Probably        | O 3 Definitely Not                  |               |
| 33. | Would you return or re | ecommend Tobago to  | friends/relatives?                  |               |
|     | Ol Definitely          | O 2 Probably        | O 3 Definitely Not                  |               |
| 34. | What recommendations   | would you like to n | make to improve our tourism product | t?            |
|     |                        |                     |                                     |               |
|     |                        |                     |                                     | 7             |
|     |                        |                     |                                     | 1             |
|     |                        |                     |                                     | 1             |
|     |                        |                     |                                     | $\dashv$      |
|     |                        |                     |                                     | 1             |
|     |                        |                     |                                     | $\dashv$      |
|     |                        |                     |                                     | 1             |
|     |                        |                     |                                     | 1             |
|     |                        |                     |                                     | $\frac{1}{2}$ |
|     |                        |                     |                                     | $\dashv$      |
|     |                        |                     |                                     |               |



| I |  |  |
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|                           | REMARKS                |             |
|---------------------------|------------------------|-------------|
|                           |                        |             |
|                           |                        |             |
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|                           |                        |             |
|                           | FOR OFFICIAL USE       |             |
| <u>Interviewer</u>        |                        |             |
| Date of Interview         | Interviewer Code       |             |
| day month year            |                        | Signature:  |
|                           |                        |             |
| Supervisor  Date Reviewed | Supervisor's Initials  |             |
| Date Neviewed             |                        |             |
|                           |                        |             |
| <u>Editor</u>             |                        |             |
| Date Edited               | Editor's Code          | Signature:  |
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